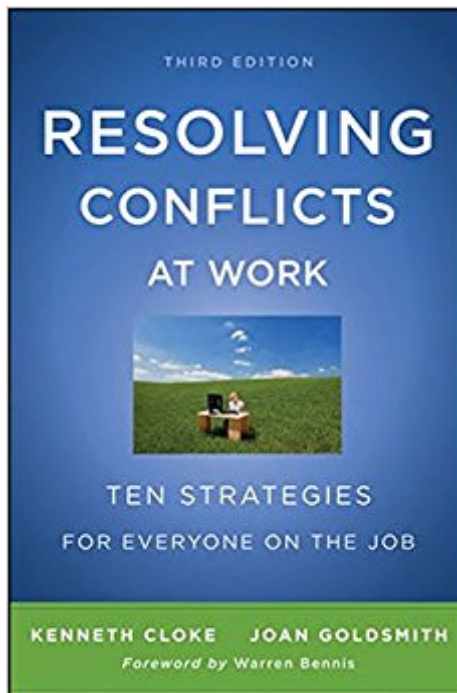




Ebook Directory
the best source of ebook

The book was found

Resolving Conflicts At Work: Ten Strategies For Everyone On The Job



Synopsis

The classic text on resolving workplace conflicts, fully revised and updated *Resolving Conflicts at Work* is a guide for preventing and resolving conflicts, miscommunications, and misunderstandings at work, including dozens of techniques for revealing how the inevitable disputes and divisions in the workplace are actually opportunities for greater creativity, productivity, enhanced morale, and personal growth. In the third edition of this text, all chapters are completely infused with additional content, updated examples, and new case studies. Like its predecessors, it identifies core strategies for preventing and resolving both intermittent and chronic conflicts in the workplace. In addition, the book includes a new foreword by Warren Bennis, which represents his most recent thinking about judgment calls and candid communications in the workplace. Presents new chapters on leadership and transformational conflict coaching, and organizational systems design. This definitive and comprehensive work provides a handy guide for managers, employees, union representatives, human resource experts, and consultants seeking to maintain stable and productive workplaces.

Book Information

Paperback: 400 pages

Publisher: Jossey-Bass; 3 edition (May 24, 2011)

Language: English

ISBN-10: 0470922249

ISBN-13: 978-0470922248

Product Dimensions: 5.8 x 1.2 x 8.7 inches

Shipping Weight: 1.2 pounds (View shipping rates and policies)

Average Customer Review: 4.5 out of 5 stars 21 customer reviews

Best Sellers Rank: #58,027 in Books (See Top 100 in Books) #33 in Books > Business & Money > Human Resources > Conflict Resolution & Mediation #125 in Books > Self-Help > Relationships > Conflict Management #134 in Books > Parenting & Relationships > Family Relationships > Conflict Resolution

Customer Reviews

Ordered this book for a Conflict Management class as part of my curriculum for graduate class in HR. Most text books purchased I don't have much to say about, although for this book I make an exception. The writing is dense, but fascinating and well written. I do have to clear away the distractions to really dig into this text, however it has been powerful in really understanding some of the psychology behind conflict, and offers excellent examples of strategies in which to overcome

conflict, address it and prevent it. This will be one text I take with me to the office and refer to again and again until I have mastered the strategies.

This book is very helpful in personal life and in the workplace. It helped me to understand better why conflicts occur. I recommend this book.

Text Book in great condition

Clear, insightful, useful

Common sense tools for complex situations. Accessible language for all audiences.

Book came exactly as pictured and described. Looks to be in perfect new condition.

I liked this one--good text book.

This book is filled with rock-solid ideas and strategies for managing conflict.

[Download to continue reading...](#)

Resolving Conflicts at Work: Ten Strategies for Everyone on the Job Job Interview: Land Your Dream Job by Conquering Your next Job Interview by Answering 50 Tough Job Interview Questions and Maximizing Your Resume and Cover Letter Knock 'em Dead Job Interview: How to Turn Job Interviews Into Job Offers Sharkproof: Get the Job You Want, Keep the Job You Love... in Today's Frenzied Job Market Ten Steps to a Federal Job: Navigating the Federal Job System, Writing Federal Resumes, KSAs and Cover Letters with a Mission How to Find Your Dream Job: Proven Strategies for Finding & Securing Your Dream Job Fast, Book 1 The Natural Survival of Work: Job Creation and Job Destruction in a Growing Economy ZachÃ¢â¬âs Little Book Of Work-Free Income: Ten Fast-Track Ways To Boost Your Retirement Cash Flow, Without Getting A Job The Mediation Process: Practical Strategies for Resolving Conflict Conflict Resolution in the Workplace: How to Handle and Resolve Conflict at Work ~ an Essential Guide to Resolving Conflict in the Workplace Stop Living Your Job, Start Living Your Life: 85 Simple Strategies to Achieve Work/Life Balance Modern Job Search: Insider Knowledge and Strategies that Work Studio Job: The Book of Job Quit Your Job and Move to Key West - The Complete Guide (Quit Your Job and Move to...) The 2-Hour Job Search: Using Technology to Get the Right Job Faster Tell Me About Yourself...:

Secrets to Strategic Job Interviews (The Job Seeker Manifesto Book 3) Knock 'em Dead Job Interview: How to Turn Job Interviews into Paychecks Quitter: Closing the Gap Between Your Day Job & Your Dream Job Job Interview: 81 Questions, Answers, and the Full Preparation for a Job Interview Guerrilla Marketing for Job Hunters 3.0: How to Stand Out from the Crowd and Tap Into the Hidden Job Market using Social Media and 999 other Tactics Today

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)